



“Here at [The Range](#) we recognise the invaluable skills you possess as a carer. A career in customer service can be challenging and rewarding path. There are numerous different areas of the organisation you can work within including the shop floor, warehouse and offices.”
Perth Manager, Neil, told us more -

- **Q. WHAT PERSONAL QUALITIES DO YOU LOOK FOR WHEN YOU ARE EMPLOYING SOMEONE?**

- *A. “We look for polite, courteous, empathetic, and approachable people, we value a person's personality.”*

- **Q. WOULD YOU CONSIDER LIFE SKILLS THEY HAD ACQUIRED THROUGH A CARING ROLE?**

- *A. “100%, we recognise that the skills a carer has transfer to great customer service qualities.”*

- **Q. IF SOMEONE HAD NO PAID EMPLOYMENT BUT HAD EXPERIENCE AS AN UNPAID CARER, WOULD YOU CONSIDER THIS EXPERIENCE AS PART OF THEIR JOB HISTORY?**

- *A. “Absolutely. We also appreciate how hard it is to get work experience and can offer an opportunity to obtain experience in numerous areas of the organisation. This can create a reference for your CV, provide you with feedback for the future, and sometimes result in an offer of paid employment.”*

- **Q. HOW ‘CARER FRIENDLY’ IS YOUR WORKPLACE? CAN YOU GIVE ANY EXAMPLES?**

- *A. “We offer flexible working shift patterns. As retail operates outside the typical 9-5 timeframe we have early, late and weekend shifts, meaning carers can schedule shifts to their availability.”*

#protectingyoungcarersfutures

